

World Library and Information Congress 85th IFLA General Conference and Assembly

24-30 August 2019

Athens, Greece

Full Programme (PDF)

Tuesday, 27 August 2019

Congress Programme

14:45 – 15:45

Banqueting Hall

Session 184 Knowledge Café 2019 - Knowledge Management with Continuing Professional Development and Workplace Learning and Library and Research Services for Parliaments

Chair: Monica Ertel, San Rafael, United States

Chair: Jane Dysart, Toronto, Canada

Chair: Karin Finer, Brussels, Belgium

Change is the currency of our libraries, communities, parliaments, organizations, and world. Whether it involves digital transformation, partnering with traditional or non-traditional agencies, or creating new and exciting engagement opportunities, change is at the heart of our activities. Learning, growing, developing and succeeding in the face of change are our challenges so join our dialogue at discussion tables that reflect ways of engaging with and managing change.

1. Developing new communication tools: keeping up with advances in technology

Janice de Oliveira, Centro de Documentação e Informação - CEDI Coordenação de Biblioteca, Brazil, Brazil

Heather Lank, Library of Parliament, Ottawa, Canada

2. Outreach and collaboration with non-library agencies

Jane Dysart, Dysart & Jones Associates, Toronto, Canada

Donna Scheeder, Past-President IFLA (formerly: Congressional Research Service - CRS, Library of Congress), Washington, D.C., United States

3. How library spaces affect learning

Ewa Stenberg, Malmö University, Sweden

Svetlana Gorokhova, All Russia State Library for Foreign Literature, Moscow, Russian Federation

4. Creative uses of social media in libraries

Julien Sempere, Université Paris-Saclay, France

Tina Haglund, Helsingborg City Library, Sweden

5. Change management techniques for staff and users

Karin Finer, European Parliamentary Research Service, Brussels, Belgium

Mary Ellen Davis, ACRL / ALA, Chicago, United States

6. Digital transformation: adapting to changing client needs

Elizabeth Turner, PG Global, Fort Worth, United States

Wilda Newman, Knowledge Resources Associates, LLC, Columbia, United States

7. Developing library leaders for the future

Sandy Hirsh, San Jose State University, United States
Steffen Wawra, University of Passau, Germany

8. Improving performance through mentoring and coaching

Catharina Isberg, Helsingborg City libraries, Sweden
Sonia Bebbington, Library of Parliament, Ottawa, Canada

9. Focus on what the library does versus what it has

Marie-Estelle Crehalet, CentraleSupélec, Paris, France
Rajen Munoo, Singapore Management University Library, Singapore

10. Learning, training and finding the gaps

Gillian Hallam, FAILA (Professor, Retired), Brisbane, Australia
Almuth Gastinger, NTNU University Library, Trondheim, Norway

11. Managing staff in tough and uncertain times

Sylvia Piggott, Global Information Solutions, Montreal, Canada
Clara Bessa da Costa, Senado Federal - COBIB - Serviço de Biblioteca Digital, Brazil,
Brazil

12. Succession planning and getting the right skills

Ida Kelemen, Hungarian National Assembly, Budapest, Hungary
Mary Augusta Thomas, Smithsonian Libraries, Washington, D.C., United States